



NEWS RELEASE – 6 July 2022

Kerbside Staff Shortages – Municipal Waste

Hills Municipal Collections have seen a downturn since the middle of May 2022 in applicants to fill vacancies for both Class2 HGV driver and collection operative roles arising from the normal turnover of staff within the business, combined with a reduction in the availability of agency staff to provide temporary cover whilst we look fill these vacancies.

This shortfall in the workforce has resulted in Hills Municipal Collections not being able to put out as many collection vehicles as normal. In agreement with the Council, we have prioritised our collection teams to maintain household residual black bin waste and green waste collections. This in turn has resulted in some residents experiencing delays in collection of their kerbside dry mixed recyclable materials, mainly in the North of the county. We are addressing this problem by running catch up rounds and people are advised to leave their bins out if they are not collected on their scheduled day and they will be emptied as soon as possible, in most instances this will be the following day.

To address the staffing shortage Hills Municipal Collections are undertaking a regional recruitment campaign to attract job seekers to these roles and highlighting the competitive salaries and generous benefits package on offer. Job seekers interested in applying should visit our website www.hills-group.co.uk or recruitment agency website www.jobs.cmdrecruitment.com. We would like to thank residents for their patience and can assure them that we are making every effort to return collection services to normal as soon as possible.



Notes to editors:

Hills Waste Solutions offers a range of specialist waste management and recycling services to both the public and private sector. It is a dynamic regional business which, while centred on Wiltshire, has stretched its boundaries into neighbouring counties to become one of the region's largest providers of waste solutions in the West Country. Hills Waste Solutions is a wholly owned subsidiary of The Hills Group Limited, a privately owned family company established in 1900. <https://www.hills-waste.co.uk/>

Media contact:

Monique Hayes, Group communications manager, The Hills Group Limited

Tel: 01793 714978 monique.hayes@hills-group.co.uk

Twitter: @HillsGroup / Facebook: Hills Group / LinkedIn: The Hills Group Limited

Instagram: the_hills_group / Youtube: TheHillsGroup