# WILTSHIRE WASTE & RECYCLING CONTRACT HILLS RECYCLING REPORT – JAN to MAR 2010 WASTE & RECYCLING STATISTICS

# 1.1 **QUARTER 4 2009/10**

#### 1.1.1 Summary

Quarter 4 produced 54,877 tonnes of contract waste and landfill diversion of 32,803 tonnes - a landfill diversion rate of 59.8%. This recovery figure includes 10,430 tonnes of waste sent to Lakeside for energy recovery.

#### 1.1.2 HRCs

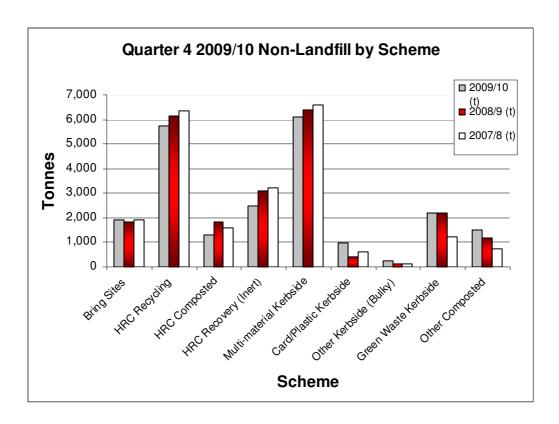
HRC tonnage represented 42.6% of the non-landfilled tonnage in the quarter (excluding Lakeside). HRC recycling rates in the quarter ranged from 58.9% to 82.1%, average 76.3%, and contributed 9,522 tonnes of landfill diversion.

#### 1.1.3 Multi-Material Kerbside

In the quarter 6,108 tonnes of material was collected. The service now covers over 98% of all households. Performance is 4.5% down on last year, with papers being hardest hit by the recession.

#### 1.1.4 Quarter 4 2009/10 Waste & Recycling Summary/Comparison

2009/10 QUARTER 4 RECYCLING PERFORMANCE					
AGAINST TARGET AND 2007/8					
	2009/10 (t)	2008/9 (t)	+/-%	2007/8 (t)	+/-%
Bring Sites	1,925	1,844	4.4%	1,916	0.5%
HRC Recycling	5,726	6,154	-7.0%	6,368	-10.1%
HRC Composted	1,314	1,827	-28.1%	1,605	-18.2%
HRC Recovery (Inert)	2,482	3,077	-19.3%	3,223	-23.0%
Multi-material Kerbside	6,108	6,394	-4.5%	6,592	-7.3%
Card/Plastic Kerbside	980	409	139.7%	593	65.3%
Other Kerbside (Bulky)	233	123	89.2%	130	79.0%
Green Waste Kerbside	2,189	2,195	-0.3%	1,222	79.1%
Other Composted	1,497	1,191	25.7%	725	106.5%
TOTAL NON-LANDFILL	22,373	23,214	-3.6%	22,374	0.0%
TOTAL RECYCLING	14,892	14,924	-0.2%	15,599	-4.5%
TOTAL RECOVERY	2,482	3,077	-19.3%	3,223	-23.0%
TOTAL COMPOSTING	4,999	5,213	-4.1%	3,552	40.7%
Landfill Waste	22,074	32,950	-33.0%	36,733	-39.9%
Lakeside EfW	10,430				
TOTAL WASTE	54,877	56,164	-2.3%	59,107	-7.2%



Overall waste arisings in quarter 4 are 2.3% lower than last year and 7.2% lower than in 2007/8.

### 1.1.5 Performance against targets (Table 2)

Table 2 – Quarter 4's Performance vs Target			
	Actual Tonnes	Target Tonnes	
Contract	22,373	22,374	

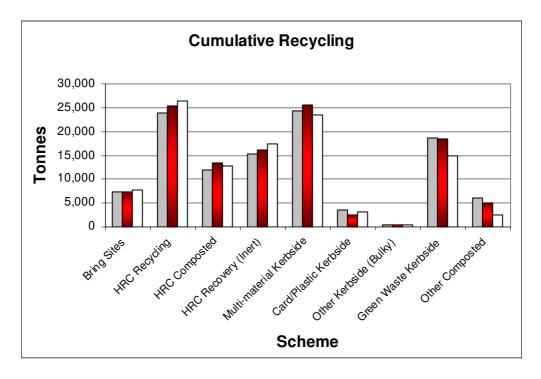
N.B. Targets are based on 2007/8 achievement.

# 1.2 **CONTRACT YEAR 2009/10 (Year 14)**

#### 1.2.1 Performance against contract targets

At the year end, overall municipal waste arisings are 2.5% down on last year at 244,933 tonnes. Non-landfilled waste is 2.8% lower than last year, with the HRCs and kerbside both seeing reduced yields, almost certainly as a result of the recession and the overall reduction in municipal waste arisings.

2009/10 CUMULATIVE CONTRACT RECYCLING					
PERFORMANCE AGAINST TARGET					
	2009/10 (t)	2008/9 (t)	+/-%	2007/8 (t)	+/-%
Bring Sites	7,326	7,396	-1.0%	7,826	-6.4%
HRC Recycling	23,919	25,392	-5.8%	26,371	-9.3%
HRC Composted	11,856	13,424	-11.7%	12,753	-7.0%
HRC Recovery (Inert)	15,285	16,051	-4.8%	17,405	-12.2%
Multi-material Kerbside	24,272	25,513	-4.9%	23,510	3.2%
Card/Plastic Kerbside	3,670	2,506	46.4%	3,109	18.0%
Other Kerbside (Bulky)	515	517	-0.4%	418	23.2%
Green Waste Kerbside	18,658	18,504	0.8%	14,826	25.8%
Other Composted	6,158	5,027	22.5%	2,524	144.0%
MRF Rejects	-522				
TOTAL NON-LANDFILL	111,138	114,330	-2.8%	108,742	2.2%
TOTAL RECYCLING	60,223	61,324	-1.8%	61,234	-1.7%
TOTAL RECOVERY	15,285	16,051	-4.8%	17,405	-12.2%
TOTAL COMPOSTING	36,672	36,955	-0.8%	30,103	21.8%
Landfill Waste	107,229	136,826	-21.6%	149,011	-28.0%
Lakeside EfW	26,567		100.0%	0	100.0%
TOTAL WASTE	244,933	251,156	-2.5%	257,753	-5.0%



Kerbside green waste tonnages increased slightly as a result of the expanding service although overall composting tonnages were lower than 2008/9. The card and plastic service in the south is generating additional tonnage compared to last year.

# 1.2.2 Cumulative Recycling Performance By Collection Hub vs Target

TABLE 4 – 2009/10 CONTRACT PERFORMANCE AGAINST TARGETS				
Collection Hub 2009/10 2008/9 Variance b/w				
North	28,170	28,182	-0.04%	
East	19,585	20,296	-3.50%	
South	27,378	26,614	2.87%	
West	37,212	39,892	-6.72%	
Wiltshire	112,345	114,984	-2.29%	

Note: Hub targets are based on 2008/9 achievement, and do not take account of reject green waste and non-recyclables from the MRF.

All hub areas have performed worse than last year in terms of non-landfill performance with the exception of the South hub where increased plastic and card tonnages outweighed losses in other areas of recycling.

#### 1.2.3 Total waste

Overall therefore, at the end of the year, tonnage is 6,223 tonnes lower than the 2008/9 total, a fall of 2.5%.

# 1.3 RECYCLING SINCE CONTRACT COMMENCEMENT

Since contract commencement in July 1996, 847,111 tonnes of municipal waste have been non-landfilled (not including waste sent to Lakeside).

# **OPERATIONAL DEVELOPMENTS**

#### 2.1 MINI SITES

# 2.1.1 Recycling Site Changes

Nothing significant to report.

# 2.2 HOUSEHOLD RECYCLING CENTRES

HRC relative performances are shown in Table 7.

HRC PERFORMANCE 2009/10 (Apr-Mar 10)				
HRC	Total	Total	Rec	
	waste	Recycled	rate	
Purton	6,048.35	4,984.43	82.41%	
Stanton	7,856.39	6,417.93	81.69%	
Honeyball	4,331.45	3,360.56	77.59%	
Salisbury	9,676.05	7,711.87	79.70%	
Amesbury	5,754.04	4,600.15	79.95%	
Everleigh	3,413.43	2,412.49	70.68%	
Devizes	5,890.79	4,508.74	76.54%	
Warminster	6,987.23	5,409.22	77.42%	
Melksham	6,332.68	4,874.49	76.97%	
Trowbridge	9,037.43	6,780.02	75.02%	
TOTAL	65,327.84	51,059.90	78.16%	

The total input to HRCs has fallen by 5,213 from last year. Recycling/recovery is up to 78.16% from 77.78%, therefore the impact of this lost tonnage has only reduced the non-landfilled tonnage by 3,806 tonnes. Every site has seen reduced inputs compared to last year.

# 2.2.1 Proposed HRC Progress

Works are expected to commence in the near future on the new Marlborough site with an expected September opening. Capital has been approved and orders placed for all civils and equipment supply.

# 2.3 KERBSIDE COLLECTION

#### 2.3.1 Service Progress

Complaints:	Replacement Lids		
1 x North Wilts	177 x North Wilts		
<ul> <li>5 x Salisbury</li> </ul>	239 x Salisbury		
<ul> <li>1 x West Wilts</li> </ul>	156 x West Wilts		
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### Replacement Box Requests: Extra Box

•	303 x North Wilts	147 x North Wilts
•	402 x Salisbury	130 x Salisbury
•	268 x West Wilts	107 x West Wilts

#### Missed Collections: Baskets

•	33 x North Wilts	0 x North Wilts
•	44 x Salisbury	12 x Salisbury
•	49 x West Wilts	0 x West Wilts

Over 1357 boxes replaced or delivered as additional boxes. This is an decrease of 24 boxes on the last guarter.

The above figures are based on calls received from householders and does not reflect the rounds missed due to the adverse weather conditions.

Vehicle accidents are dominated solely with reversing incidents. This has formed part of the agenda for the staff meetings held monthly – in addition to action taken against repeat offenders. Re-training has taken place with staff involved in these accidents following on block training with all staff last July.

#### Vehicles:

Wiltshire Council have delivered 3 replacement 18t kerbside vehicles to replace KS6, KS7 & KS8 – these are now all in service.

#### **Containers:**

A further 72k boxes and lids have been delivered in March.

# **GENERAL RECYCLING MATTERS**

#### 3.1 MATERIALS/MARKETS

Market prices remained stable during the quarter. Glass and newspaper are both signed to long term contracts, cardboard is the subject of a supply agreement although this service has been tendered recently and will be signed to a long term agreement in May. The plastic market has suffered as a result of decreased demand from China. Aluminium prices have rallied and the market for steel cans has improved significantly with Corus' re-entry into the market. No significant changes from Quarter 3.

# SCHOOLS RECYCLING SCHEME

### 4.1 SCHOOLS PROMOTIONS

All trips and visits to the MRF are now being undertaken by Wiltshire Wildlife Trust (WWT).

# **HEALTH & SAFETY**

#### 5.1 Inspections

Internal audit carried out at Purton and Warminster HRCs.

# 5.2 Issues

None.