

## Collection contract manager, Calne

Due to the award of a major new waste contract, Hills Municipal Collections Limited (HMC) requires a proven and ambitious, recycling and waste collection contract manager to join the team in Calne.

The main purpose of the role, which reports to the divisional director, is to ensure the recycling and waste collection contract with Wiltshire Council is rolled out and managed effectively and efficiently.

This position will be responsible for managing a diverse range of collection functions across the service, ensuring that scheduled collections occur on the agreed day and within budget. The successful candidate will be accountable for managing staff and resources and ensuring that the highest standard of service is delivered.

Responsibilities of the role include:

- Manage, motivate and ensure the safety of a workforce of over 250 employees located across the county
- Ensure that the service achieves and adheres to the required level of outputs, to comply with the performance framework criteria and KPI's
- To represent Hills at contract meetings and to build a successful working relationship with the client and other key stakeholders
- Assist in the preparation of annual budgets and ensure they are effectively managed, monitored and to authorise expenditure to ensure that value for money and quality of service are maintained at all times
- Develop and prepare business plans to give a clear sense of direction and enable the translation of vision, values, policies and priorities into practical and effective action
- To be responsible and accountable for the creation and implementation of change management strategies to ensure employee buy-in
- To maintain a working knowledge of relevant legislation, codes of practice, European and national policies, best practice and to ensure that all fleet and waste management activities comply
- Ensure compliance with the company's Safety Policy and the Health and Safety at Work Act and to stay appraised on issues such as innovation in technology and industry best practice.

The collection contract manager will have two assistant collection managers and a training manager, to assist in the provision of the service.

The successful candidate will be required to hold and maintain a CPC in Transport Management, be responsible for the Operator's Licence and will have a working knowledge of up-to-date practices and current legislation. They will be required to use Bartec, Webaspx, Entropy and other software systems in management of the operations.

Candidates will have significant private sector and municipal collection contract management experience and possess a high level of communication, interpersonal and proven relationship building skills. Experience of working within a multi-union environment would be advantageous.

Interviews are to be scheduled for week commencing 15 January 2018.

Please contact the Hills recruitment hotline on 01793 781199 for an application or email join@hills-group.co.uk your CV, quoting the vacancy reference HGL822.

The Hills group is committed to monitoring and maintaining equal opportunities and welcomes applications from all sections of the community.

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