

NEWS RELEASE – 15 May 2017

STARTS

Joy for Roy as items are saved from recycling

Swindon resident Roy Allen was full of praise for employees from Hills Waste Solutions after they were able to reunite him with his wallet, mobile phone and glasses.

Mr Allen had accidentally put the items into the paper recycling container at Morrison's supermarket in Chippenham. He immediately called Hills Waste Solutions who were able to confirm when the container would next be collected.

As Stuart Gill, Supervisor at Hills Waste Solutions explains: "We arranged for the paper recycling container to be tipped in a separate bay at our Materials Recycling Facility and invited Mr Allen to join us in the search for his lost items.

"After about 45 minutes I came across a tied up sandwich bag with Roy's wallet, phone and glasses case in. He promised to be more careful when recycling in the future."

A delighted Mr Allen commented: "My wallet contained £80 and a receipt for an antique Grandmother clock which is very precious to me. I was very impressed with the exceptional service and Hills' Team Leader Michael Jones was very helpful when I reported the lost items. Hills kept me informed at every stage and I can't thank them enough for reuniting me with my items. I thought I had lost them for good."



Roy Allen (pictured centre) celebrates finding his wallet and glasses at Hills' Materials Recycling Facility near Calne with Stuart Gill, supervisor (left) and Paul Hinks, team leader (right) both Hills Waste Solutions.

ENDS



Notes to editors:

Hills Waste Solutions offers a range of specialist waste management and recycling services to both the public and private sector. It is a dynamic regional business which, while centred on Wiltshire, has stretched its boundaries into neighbouring areas to become one of the region's largest providers of waste solutions. Hills Waste Solutions is a wholly owned subsidiary of The Hills Group Limited, a privately owned family company established in 1900.

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